SIEMENS

Digiscan M

SP

Service Instructions SP009/04/R

Title: Hotfix MS04-011

Reason for Update:

☒ Reliability

Urgency:	☐ Immediate	☒ Within	12 months
Update material required?	☒ Yes	☐ No	
Materials free of charge?	☒ Yes	☐ No	
Return of parts?	☐ Yes	☒ No	
Estimated completion time:	1	Number of CSE's:	1
Customer application training?	☐ Yes	☒ No	

☐ Required for all systems under warranty or covered by service contract.
☒ Required for all affected systems.

Systems/Products affected/System identifying IVK

Name	Material No.	Serial No.
DIGISCAN M	66 01 970	01001 to 01031

Components affected/to be modified/IVK

Name	Material No.	Serial No.	Component status Affected
n.a.			

Remark:

Chg. Ref. No.: 8643517 ECM 01S 01
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Dept.: CS PS 24

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Document Revision Level

This document corresponds to the version/revision level effective at the time of system delivery. Revisions to hardcopy documentation are not automatically distributed.

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Systems/Products Affected

DIGISCAN M systems, serial numbers 01001 to 01031.

Reason for the Update

Protection against virus.

Prerequisites

The acquisition software ASCR3 VB10A is installed. If this is not the case, update to ASCR3 VB10A before installing the DIGISCAN M hotfix.

Special Tools / Documents

DIGISCAN M software installation instructions SPB7-420.816.01....

Ordering Information

- The 'Windows2000-KB835732-x86-ENU.exe' patch needs to be downloaded from the intranet (refer to Work Steps).
- Copy (burn) all file on a CD-R media.

Contents of the Update Kit

n.a.

Return of Parts

n.a.

Work Steps

Prerequisites

The acquisition software ASCR3 VB10A is installed.
If this is not the case, update to ASCR3 VB10A before installing this hotfix.

Hotfix installation

- Download the file Windows2000-KB835732-x86-ENU.exe.
- The file can be found in the intranet at the following path:
  'For Service' - 'SP' - 'Mammography' - 'DIGISCAN M' - 'Software' - 'Windows2000-KB835732-x86-ENU.exe'.
- Copy (burn) the file Windows2000-KB835732-x86-ENU.exe onto a CD-R media.
- Start the DIGISCAN M System.
- Make sure that the system is running and that no patients are currently being registered.
- Take the media to the DIGISCAN M system and insert it into the CD-R drive.
- Enter the local service.
- In service menu, select 'Utilities'.
- On the utilities page, select 'Escape to OS'.
- Check the CD-R drive letter and directory.
- Enter the command "dir (Drive Letter of the CD-R drive):\" and press enter.
  - The directory contains the hotfix 'Windows2000-KB824146-x86-ENU.exe'.
- Enter the command
  "(Drive Letter of the CD-R drive): \Windows2000-KB835732-x86-ENU.exe"
  and press enter.
- Wait until the "Windows2000-KB835732 Setup Wizard" appears.

NOTE	**The Wizard may be hidden behind the local service browser window.**

- Follow the instructions in the wizard.

- After clicking on the "Finish" button, the AWS restarts automatically.
- The AWS restarts automatically.

NOTE	**You must reinstall this patch if the system software has been reloaded.**

Concluding work steps

- Insert the CD-ROM with the "Windows2000-KB835732-x86-ENU.exe" files in the log book.
- Perform a function test on the DIGISCAN M system.

Customer Information

n.a.

Final work steps

- Update the system documentation.
  Fill out, and if needed, make a copy of the attached "Completion Protocol/Update Completion Form" and file it in the corresponding System Binder/User Handbook.
- Updates that have already been completed prior to publication of this SI must also be reported.
- The update is reported as follows:
  - The modification reply report has to be prepared by authorized personnel using an application on the intranet.

Update Completion Form

The update with the number **SP009/04/R** has been completed.

Material number: .....

Serial number: .....

Customer: ..... Functional Location: .....

Customer No.: .....

Name (CSE): ..... Telephone: .....

Country: ..... Location: .....

Date: ..... Signature: .....

Remark: .....

.....

NOTE

After completing the update, make a copy of this page, fill it out and file it in the corresponding System Binder/User Handbook.

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